Return policy for purchases on www.cadomotus.com

You are entitled to return the purchased product, without stating a reason, within 14 business days after delivery date by UPS. *Some restrictions apply.

* Because custom and personalized iD products are made just for you, they are not returnable

You must return the items delivered in its original condition and must itself pay the costs of returning the items.

Include the original packing slip for faster processing of your return. Refunding of the purchase will be handled within 30days after receiving the return package.

Return policy for business accounts (purchases on b2b.cadomotus.com)

Resellers who intent to send items back should download the RMA form on b2b.cadomotus.com first.

RMA's are processed only when the RMA request form is included and correctly and completely filled with the information requested.

Warranty
Insert a copy of the original sales receipt to the customer as a proof for date of purchase from an authorized reseller.

Cádomotus reserves the right to determine between defective product and normal wear-and-tear.

Exchanges
Customers who would like to exchange an item for a different one, can simply place another order for the desired item and return the faulty item to us within 14 days.

We should be notified about the exchange stating your name and the original order number. Just email to support@cadomotus.com

Shipper	Fedex, UPS, DHL, TNT, EMS express
Tracking no.	
Shipping date	

RMA no.	used by Cadomotus
Date received	
by	

Rondweg 60E | +31 (0) 38 460 8104
8091XK Wezep | office@cadomotus.com
Netherlands | www.cadomotus.com

customer details		**ship to**	
customer no.	find this on your invoice		
company		company	Cadomotus skating BV
contact person		attn	customer service desk
address:		address:	Rondweg 60E
postal code:		postal code:	8091XK
city:		city:	Wezep
country:		country:	Netherlands
phone:		phone:	+31 (0) 38 460 8104
e-mail:		e-mail:	support@cadomotus.com

If a return is sent without an RMA form, we will charge a restocking fee of 10%.
Returns not accompanied by the original customer receipt are not eligible for warranty replacement.
We recommend using a shipping company that can track packages.

Qty	Article name	Reason for return	Purchase Order no.	INVOICE no.	INVOICE date
		1. Incorrect Product or Size			
		2. No longer need	_ 0000 _ _ _ _	1575_ _ _ _	_ _-_ _-_ _ _ _
		3. Did Not Match Description on Website or In Catalog			
		4. Shipped Wrong Product or Size			
		5. Purchased Product is defect			
		6. Defect arises in the Product within the warranty period			
		7. other ...			

Customer signature Name Place Date